MINUTES OF THE BOARD OF TRUSTEES MEETING
OF THE
HEALTH AND HOSPITAL CORPORATION
OF MARION COUNTY, INDIANA

September 15, 2020

The meeting of the Board of Trustees ("Board") of the Health and Hospital Corporation of Marion County, Indiana ("HHC") was held at 2 p.m. on Tuesday, September 15 via a WebEx meeting.

Members present included: Ms. Joyce Q. Rogers; Mr. Charles S. Eberhardt; Mr. Ted W. Nolting; Mr. Carl L. Drummer

Ms. Joyce Q. Rogers called the meeting to order at 2 p.m.

Ms. Rogers asked if there were any additions, corrections or deletions to the August 25, 2020 and September 3, 2020 Board meeting minutes. Mr. Carl L. Drummer made a motion to approve the minutes and Mr. Charles Eberhardt seconded the motion. The motion was unanimously approved by roll call vote.

Ms. Rogers reminded attendees that the Board has developed a committee that will conduct a nationwide search of diverse candidates to fill HHC's vacant President & CEO position. The search committee includes Mr. Drummer as the chair, Ms. Quigley and Mr. Eberhardt.

Ms. Rogers welcomed Interim President & CEO Paul Babcock as well as Angela Smith Jones who was recently hired as the Vice President of Diversity & Inclusion.

Mr. Dan Sellers, treasurer and CFO of HHC, provided the Treasurer's Report. Mr. Sellers announced that on September 24 the Municipal Corporations Committee will conduct a meeting in which HHC will present its 2021 budget. Cash disbursements for August 2020 were at $127.3 million, which is above the monthly average of $142.4 million. The increase is due to reduced accounts payable distributions from all of the divisions in the month of August. Cash disbursements in month of August were less than those in August 2019 which were $133.4 million. Mr. Eberhardt made a motion to approve the cash distributions and Mr. Nolting seconded the motion. The motion was unanimously approved by roll call vote.
Mr. Sellers continued with the *Revenue and Expenditure Report*. Mr. Sellers has begun to make adjustments to the General Fund based on revenues that are expected to be down, and he will continue to monitor trends in revenue sources for whether additional adjustments are necessary. Currently, taxes are estimated to be the same as budget, but estimates for other state and federal revenues have decreased from $35 million to $25 million based on timing and gross revenues received by the organization this year for disproportionate shares.

Year to date: Public Health Department revenues are slightly better than targeted budget; Headquarters Divisions revenues are better than targeted budget by $4 million because of a second distribution for partnership in the Fifth Third Bank Building; grants are also better than budget. In total, revenues are at $97.6 million compared to the targeted budget of $85.9 million. Expenditures are doing well. Personal services are on at $47.3 million, supplies at $5.5 million, other services and charges at $46.3, and capital outlet at $1.3 million. Total expenses from the General Fund are at $100 million. Funds have been provided to Eskenazi of $61.5 million and expected support to Long Term Care operations is at $136.7 million. HHC has reduced the amount of money given to the cumulative building fund. The Corporation is at a $34.1 million positive position. Mr. Drummer made a motion to approve the report and Mr. Eberhardt seconded the motion. The July 2020 Revenue and Expenditure Report was unanimously approved by roll call vote.

Dr. Lisa Harris, CEO of Eskenazi Health, presented the *Purchase Recommendation “Datacenter Backup Solution”*. The new system will replace the organization’s aging backup and disaster recovery system at all of the organization’s divisions. Newer systems better protect against ransom ware, disaster situations and hacking breaches. Received six RFPs in which Viam Technologies was the far superior option based on the organization’s needs. Viam Technologies was also lower priced than the other options. The new system will save the organization $1.9 to 2 million over the next five years. The purchase recommendation was recommended by the Eskenazi Health Committee for approval. Mr. Eberhardt made a motion to approve the purchase recommendation and Mr. Drummer seconded the motion. The purchase recommendation was unanimously approved by roll call vote.

Dr. Harris also presented the *Medical Staff Policy No. 700-101: “Supervision of Postgraduate Residents”*. The policy is up for its tri-annual review and had no revisions. Dr. Harris then presented the *Privilege Form Eskenazi Health Radiology: “Clinical Privileges Form”*. The only changes to the form were additions to the neuroradiology and interventional radiology core privileges. Lastly, Dr. Harris presented the *Appointments, Reappointments, and Changes in Privileges*. All three of the aforementioned items were recommended by the
Eskenazi Healthy Committee for approval. Mr. Nolting made a motion to approve all three items and Mr. Drummer seconded the motion. The three items were unanimously approved by roll call vote.

Dr. David Crabb provided the Quality Report. Hospital readmissions have risen slightly for congestive heart failure and COP. Primary Care is focusing on assisting patients who have delayed appointments for the past few months.

Patient satisfaction reports are now broken down by sex, ethnicity and race in order to improve communication and trust with patients. Patient satisfaction has decreased in some areas which is believed to be due to the increase of telehealth appointments. Eskenazi Health has recently received several successful site visits or accreditations, including in the areas of Pathology Services, the Pharmacy Residency Program, and being approved as a Level 3 Neonatal Intensive Care Unit.

Dr. Harris provided the Eskenazi Health Committee Report. Eskenazi Health is renegotiating a contract with IU Health Physicians with the overall goal of developing a more Eskenazi Health centric medical staff with a single standard of care. Eskenazi Health is enrolling about 1,500 new users a month in the MyChart scheduling application. Sandra Eskenazi Mental Health Center had an increase in patient visits over the first six months of the year, with many of those visits being via telehealth appointments. Specialty and Primary Care visits are beginning to increase close to previous volumes. The operating rooms have recovered fully. Days that patients are at the hospital at one time has increased in 2020 due to treating COVID-19 patients and a record number of trauma patients. Reviewing how telehealth can best fit into patient care moving forward. Eskenazi Health is prepared for a surge in COVID-19 cases this fall and winter.

Ms. Rogers introduced Mr. Paul Babcock. Mr. Babcock thanked the Board for the opportunity to serve as the Interim President & CEO.

Dr. Virginia Caine, Chief Medical Officer & Director of the Marion County Public Health Department, reported that Marion County has a positivity rate of 5.5 percent and 100-125 cases per day. She hopes to experience less than 10 cases per day. Hospital admissions for COVID-19 are flat and deaths have decreased significantly. The number of new COVID-19 cases for younger age groups has increased drastically since the beginning of the pandemic. Dr. Caine recommends that each person receive a flu vaccine particularly this year with the COVID-19 pandemic. Of all races, the Latino population has the largest number of COVID-19 cases, followed by the
African American population, followed by the Asian population, followed by the White population. Dr. Caine is working with Latino organizations to help spread COVID-19 education and resources to the Latino population.

Dr. Harris reported that Eskenazi Health has increased its effort to address food insecurity by providing food boxes three times a week at multiple locations to individuals who are in need. Through the food boxes, Eskenazi Health is on target to serve at least 32,500 families by the end of the year. Encouraging individuals to seek care regardless of insurance situation as Eskenazi Health is committed to helping individuals find financial assistance. Eskenazi Health has partnered with the YMCA to provide e-learning assistance for children or staff who are in grades kindergarten through 8th grade. EH celebrated Employee Appreciation Week this week with a theme of gratitude. Eskenazi Health is only one of four Indiana hospitals to be recognized by the Human Rights Campaign as a LGBT Healthcare Equity Leader. Each of the NICU rooms are now equipped with a camera to help families stay in touch during this time when in person visits are not an option. Eskenazi Health has begun its mandatory flu vaccinations for staff. Walk-in flu vaccination appointments are available to patients at any of Eskenazi Health’s pharmacies.

Mike Heyward provided the IEMS Report. IEMS recently began a new academy in which IEMS hopes to recruit 12 EMTs and paramedics from the class. After a review of whether to change IEMS uniforms, IEMS has elected to keep current uniforms due to expenses. In the coming days IEMS will complete its one millionth run.

Ms. Shelia Guenin delivered the Long Term Care Report. Long Term Care has focused during the COVID-19 pandemic on best infection control practices. ISDH has conducted 125 infection control surveys at 76 HHC skilled nursing facilities since the start of COVID-19, and 96 percent of surveys were deficiency free. A new Registered Nurse position has been established at nearly all HHC facilities for a full-time infection control preventionist. Long Term Care has also focused on communication with residents and their families and staff on a daily basis. Eight facilities currently have at least one COVID-19 positive resident. However, four of the aforementioned facilities are designated as COVID-19 recovery sites, and currently all of the positive residents at those sites contracted the virus before entering HHC facilities. A third major focus for Long Term Care at this time is testing. HHC has conducted over 13,300 tests since early April. CMS has increased the frequency that facilities must test their staff members based on the COVID-19 positivity rate of the county where a facility is located. The increased frequency will cause HHC to conduct over 30,000 tests per month. To assist, CMS has provided a point-of-care testing machine for each facility in America. However, HHC continues to purchase outside testing kits as many HHC facilities are already running low on the test kits provided by CMS. Fifty percent of HHC facilities have remained COVID-19 free thus far. ASC received a national award for customer
care from the Nebraska based healthcare intelligence firm NRC Health. ASC was one of only 20 long term care providers across the county to receive the award.

Dr. Ashley Overley provided an update for the Sandra Eskenazi Community Mental Health Center Advisory Board. About 75 percent of staff are back in the offices. Approximately 50 percent of appointments are currently conducted via telehealth. Walk-in appointments are now available in the Addiction Program. The Sandra Eskenazi Community Health Center has three residential sites, in which there has not been a single patient or staff member test positive for COVID-19. The flu vaccine will be administered across all Sandra Eskenazi Community Health facilities this year for the first time.

Mr. Ernie Vargo, CEO of the Eskenazi Health Foundation, provided the *Eskenazi Health Foundation Report*. The foundation announced its plan to recognize Mr. Gutwein by naming the common ground outside of Eskenazi Hospital the Matthew R. Gutwein Common Ground. Mr. Vargo said that during Mr. Gutwein’s tenure, the foundation had incredible growth including raising over $135 million.

Mr. Gutwein thanked the Board for the honor of serving as the President & CEO and offered Mr. Babcock and the organization best wishes moving forward.

Since this was a public meeting, Ms. Rogers asked that members of the public can submit comments, questions and public record requests via email to cbrantingham@hhcorp.org to be included in the minutes. No public comments were received.

Mr. Drummer motioned to adjourn the meeting.

Ms. Rogers adjourned the meeting.
The next meeting of the Board will be held at 2 p.m. on Tuesday, Oct. 20, 2020.

Joyce Q. Rogers, Chairwoman
Board of Trustees

Matthew R. Gutwein
President and Chief Executive Officer