MINUTES OF THE BOARD OF TRUSTEES MEETING OF THE

HEALTH AND HOSPITAL CORPORATION OF MARION COUNTY, INDIANA

March 15, 2011

The meeting of the Board of Trustees (Board) of the Health and Hospital Corporation of Marion County, Indiana (HHC) was held on Tuesday, March 15, 2011, at 1:30 p.m., at Wishard Health Services (WHS), Outpatient East Building, Room T2008 A&B, 1001 West Tenth Street, Indianapolis, Indiana. Members Present: David W. Crabb, M.D.; Gregory S. Fehribach; Joyce D. Irwin; Lula M. Journey; James D. Miner, M.D.; Robert B. Pfeifer; and Marjorie H. O'Laughlin. Members Absent: None.

Dr. James D. Miner, chairperson, called the meeting to order and proceeded with the roll call.

Dr. Miner asked if there were any additions, corrections, or deletions to the minutes for the February 15, 2011 Board meeting. There were none. Mrs. Journey made the motion to approve. Mrs. Irwin seconded the motion. The minutes for the February 15, 2011 Board meeting were unanimously approved.

At this point, Dr. Miner requested a motion to amend the agenda to include Resolution No. 1-2011, "Waters II." Mrs. Irwin made the motion to amend the agenda. Mrs. O'Laughlin seconded the motion. The amendment was unanimously approved. Resolution No. 1-2011, "Waters II" was added to the agenda.

The next agenda item was General Ordinances and Resolutions. Dr. Miner requested that General Ordinance No. 1-2011,

"AN ORDINANCE of The Code of the Health and Hospital Corporation of Marion County, Indiana, concerning Farmers' Market Fees. This ordinance amends Chapter 8, Section 309 (i) of The Code."

be presented for the first reading. Norman Aranda, acting general counsel, stated that he had a letter from board member Robert Pfeifer requesting that General Ordinance No. 1-2011 be presented for the first reading. Mr. Pfeifer read the letter. Mr. Aranda read General Ordinance No. 1-2011. Dr. Miner asked if there were any questions or comments. Mrs. O'Laughlin stated that General Ordinance No. 1-2011 was discussed during the March 15, 2011 Public Health/Healthy Babies Committee meeting and the Committee approved the ordinance. Mr. Gutwein stated that the ordinance establishes one fee for all markets. The ordinance will be presented for second reading and Board approval at the April 19, 2011 Board meeting.

Dr. Miner requested Resolution No. 1-2011, "Waters II," be presented for approval. Mr. Sellers, HHC treasurer, stated that the resolution authorizes the corporation to obtain one or more letters of credit in an amount up to \$600,000 from lenders in order to secure obligations of the corporation under the Waters II Lease. The Board authorizes the President and Chief Executive Officer, in the name and on behalf of the corporation, to execute and deliver documents deemed necessary in connection with the consummation of the letters of credit. The purchases were on the agenda for discussion during the Planning Committee meeting, which was conducted directly after this Board meeting. Mr. Fehribach made the motion to approve. Mrs. Irwin seconded the motion. Resolution No. 1-2011, "Waters II," was unanimously approved.

There were no Bylaws and Policies submitted for approval at the Board meeting.

Next, Mr. Sellers, treasurer, presented the Treasurer's Report. At \$87.1 million, February disbursements were above the 2010 average monthly disbursement amount of \$79.7 million. The increase was primarily due to intergovernmental transfers for Nursing Home and Physician UPL. Mr. Sellers requested approval of the February 2011 Cash Disbursements Report. Mrs. Irwin made the motion to approve. Mr. Pfeifer seconded the motion. The February 2011 Cash Disbursements Report was unanimously approved.

Mr. Sellers continued with the Revenue and Expenditure Budget Report. Mr. Sellers stated that Tax Revenues are as budgeted. Other State and Federal Revenues reflect 2/12 of the annual

budget for hospital DSH, hospital UPL, and administrative claiming for Medicaid outreach. Intergovernmental transfers (IGT) for supplemental programs reflect annual payments to date. Public Health Revenues are at budget. Head quarters Revenues are below budget. Grant Revenues are equaled to grant expenditures. Total Revenues as of February 28, 2011, are \$35.5 million. In the expenditures category Personal Services are better than budget. Supplies are over budget. Other Services and Charges are better than budget. Capitol Outlays are better than budget. Wishard Health Services Support Payments are at budget. Long Term Care Support reflects year-end divisional surplus anticipated to be distributed back to Headquarters. Total Expenditures as of February 28, 2011 are \$36.8. Mr. Sellers requested acceptance of the report. Mr. Fehribach made the motion to approve. Mr. Pfeifer seconded the motion. The Revenue and Expenditure Budget Analysis Report was unanimously accepted.

The next agenda item was Appointments. Dr. Lisa Harris, CEO and medical director, WHS, submitted the Appointments for Board approval. Dr. Harris stated that the Appointments had been reviewed and approved by the Medical Executive Committee. Dr. Crabb made a motion to approve. Mrs. O'Laughlin seconded the motion. The March 2011 Appointments were unanimously approved.

Mrs. O'Laughlin reported on the March 15, 2011 Public Health/Healthy Babies Committee meeting. Mrs. O'Laughlin stated that the committee was presented with and discussed the following:

- Approval of February 15, 2011 Minutes
- Environmental Control

Dana Reed Wise, Bureau Chief, Environmental Health

- General Ordinance No. 1-2011, "Farmers' Market Fees"
 Ed Culver, Administrator, Food and Consumer Safety
 Carol Ryan, Senior Team Leader, Food and Consumer Safety
- Farmers' Market Nutrition Program

Germaine Lee, R.D., Program Manager, Nutrition Services and WIC JoAnn Radford, Program Manager, Nutrition Services and WIC

Dr. Miner gave the March 15, 2011 Hospital Committee meeting report. The Hospital Committee was presented with and discussed the following:

- Approval of February 15, 2010 Minutes

- WHS New Facility Update Tom Ringham
- WHS New Facility Artwork

Dr. David Crabb, Quality Committee chairperson, reported on the February 15, 2011 Quality Committee meeting. The Committee reviewed the Performance Improvement Oversight Committee report for October through December 2010. Color zones determine goals. Many of the measures were in the green zone of having met goals. Green zone measures included Shared Governance Quality Council measures, pulmonary services goals related to the pulmonary function lab and staff retention, core AMI and pneumonia targets, hazardous waste disposal, and critical care reporting. Yellow zones were reported for patient satisfaction in the emergency department, hospital, and office of patient experience. HIM goals were largely in the yellow zone, as were the radiology reports for veriphy system and imaging volumes, medical engineering reports, ambulatory clinic volume targets, ambulance services, Midtown goals, and nursing critical value read back. Mortality statistics were reviewed in a new format, which indicates that overall mortality has been reduced from about 45-50 per month to 35-40 per month since the year 2000. There was no indication that mortality rates are higher during the summer when new residents begin their training. Quality incentive measures were reviewed for the first quarter of 2010. Most departments did very well. Areas for improvement include times for managing acute myocardial infarction from the emergency department, diversion time, patient satisfaction in psychiatry, universal protocol in GI, nephrology, vascular surgery, rheumatology, and medicine reconciliation for nephrology.

The Planning Committee met after this Board meeting.

Jim Fuller, vice-president, WHS, gave the Citizens Health Center (Citizens) Update. The Health Resources Services Administration 330 grant application was approved. Stimulus funds that were used to fund Citizens' Saturday clinic will be discontinued. Capital Improvement Grant funds are being utilized to remodel the front of the Citizens.

Dr. Charles M. Miramonti, chief of Indianapolis Emergency Medical Services (IEMS), gave a report of the status of IEMS. A ceremony was conducted in August 2011 that included the

swearing in of employees. The IMES budget is better that predicted. A data assessment will be launched for the resuscitation center. There is also an ongoing education and training initiative. Customer satisfaction surveys will be distributed. The purpose of these initiatives and assessments is to reduce waste, improve rotation, and cut cost. Board member Joyce Irwin requested a copy of the survey results.

There was no Midtown Community Mental Health Center report for the month of March 2011.

Mr. Gutwein, president and CEO, HHC, reported that the WHS New Facility project is at budget and on schedule. Input is being solicited for the WHS New Facility art project. Mr. Gutwein extended his thanks to the firm of Blackburn and Associates for their support with the art project. The finalists' submissions will be displayed at the Indianapolis City Market, the Wishard Sunshine Hallway, and the Wishard Community Health Centers. The submissions are being reviewed by the Diversity Committee and other stakeholders. Any other requests for displays and reviews will be accepted.

Virginia Caine, MD, public health director, Marion County Public Health Department (MCPHD), reported that the Indiana State Department of Health (ISDH) has initiated a new vaccine policy. Free or lower costs vaccines can no longer be given to individuals with health insurance. MCPHD will conduct a program on April 28, 2011, with Dr. Willie Parker as the keynote speaker. Dr. Parker is the medical director of Planned Parenthood of Metropolitan Washington, DC. The title of the presentation will be, "The Impact of Paternal Involvement in Pregnancy Outcomes." Dr. Caine also stated that March is Social Work Month. Representatives from the MCPHD Social Work Department will be on the radio telecast, "Medically Speaking." Dr. Caine stated that March is also Nutrition Month. The subject for Nutrition Month is, "Our Aging Brain." MCPHD Nutritionists will be conducting presentations throughout Marion County at numerous health department sites. MCPHD is partnering with the Indiana Employer's Quality Health Alliance and Better Healthcare for Indiana in developing a grant proposal. The purpose of the grant is to demonstrate improvement in care delivery through local community engagement, stakeholder support, and redesign of healthcare delivery by providers. The MCPHD ACTION Health Center is celebrating its fifth year anniversary at its current location:

2868 North Pennsylvania (the intersection of 29th and Pennsylvania Streets). Patient encounters

per year have increased from 5,000 to 8,000 since moving to this location.

Dr. Lisa Harris, CEO, Wishard Health Services, reported that several WHS Departments were

nominated for the IBJ Healthcare Heroes Awards. WHS received three awards for: community

achievement/youth services, senior care, and healthcare technology. Dr. Harris also reported on

discussions at the National Association of Public Hospitals (NAPH) executive meeting and

legislative session that she attended.

There was no further business and the meeting was adjourned.

The next meeting of the Board will be held on Tuesday, April 19, 2011, at 1:30 p.m., at WHS,

Outpatient East Building, Room T2008 A&B, 1001 West Tenth Street, Indianapolis, Indiana.

James D. Miner, M.D. Chairman, Board of Trustees

Matthew R. Gutwein
President and Chief Executive Officer

6